



San Pedro High School Computer Problem Report



Teacher's Name: _____ Room: _____ Today's Date: _____

Best time to come by: _____

Help!

- My Computer Login / Password does not work
- My ISIS login does not work.
- My printer is not printing AND/OR is giving me an error message
Error message: _____
- My Printer is jamming the paper frequently.
- My Printer is making a loud and annoying noise.
- Students cannot log in.
- I would like software installed. (school purposes only)
Please specify what it is: _____
- Computer cannot surf the Internet.
- I cannot access my files.
- (Other): please write out your problem, including any error messages
from your computer's screen.

Please return this form to
Mr. Chris Mercado's box (in the Main Office)

Please note:

1. Repair request can and may take a more than 1 school day to respond to. Your patience is greatly appreciated.

Tech's Assessment: